

Active Health Management, Inc.
Illinois 2020 Utilization Management Statistics for Prior Authorizations

Service Type	Total Requested	Number Approved	Number Denied	Top Five Denial Reasons	Average Turn-Around Time for Review	Overturned on Appeal	Upheld on Appeal
Planned Inpatient Admissions (to include Skilled Nursing Facilities, inpatient rehabilitation services for medical/surgical issues, and Long Term Acute Care)	7	7	0	n/a	2.9 calendar days	n/a	n/a
Durable Medical Equipment	0	n/a	n/a	n/a	n/a	n/a	n/a
Medications	0	n/a	n/a	n/a	n/a	n/a	n/a
Surgery and Outpatient Procedures	0	n/a	n/a	n/a	n/a	n/a	n/a
Home Care	6	6	0	n/a	5.3 calendar days	n/a	n/a
Radiology	2	2	0	n/a	.5 calendar days	n/a	n/a
Inpatient Behavioral Health Services (to include Substance Use Disorders)	0	n/a	n/a	n/a	n/a	n/a	n/a